#### Key principles

- 1. Educate: Ensure all staff, particularly markers and unit/course coordinators, are aware of the signals that can indicate contract cheating
- 1. and thus may be a cause for suspicion (see following pages).
- 2. Investigate: One or two signals do not provide enough evidence to substantiate cheating but can provide cause for further investigation.
- 3. Use policy: Refer suspected cases of contract cheating to an appropriate investigator and decision-maker, as per your institution's relevant policies.
- 4. Not 'proof', but 'balance of probability': Investigate suspected breaches as a lay proceeding, using the standard from civil law, where the 'balance of probability' is the relevant test to which allegations must be subjected. The balance of probability is based on 'clear and convincing evidence' that it is more likely than not that the allegation is true. This is less demanding than the criminal law test of 'beyond reasonable doubt'.
- 5. Examine: Look carefully at each aspect of the document and other relevant sources of evidence. Identify every aspect that is cause for concern.
- 6. Collect evidence: Accumulate a range of evidence that clearly and convincingly establishes the firm belief that the breach in question is not only probable, but highly probable. Three forms of evidence are critical:
  - a. Textual and electronic evidence from the suspected assessment
  - b. Knowledge of the student's academic and linguistic abilities
  - c. The student's previous assessment work



### Guide to textual signals of potential contract cheating

Textual Signals	Why this may be a clue
Very low text match (0 – 5%)	Scholarly work cites sources, so it is unlikely to have a text-match of 5% or less; the work may have been
	manipulated to lower the similarity score to avoid checks.
High text match (>30%)	Commercial 'bespoke' assignments can be cut and pasted from sources, despite claims they are 'plagiarism free'.
High text match (other	Assignments obtained from file-sharing sites or other students are likely to be identified by text-matching software.
student's work)	Contract cheating sites may have sold 'custom' work to multiple students.
Document properties:	The metadata of a Word document may indicate an author name not matching the student, an odd creation date,
Author	or very short editing time. If properties are blank they may have been wiped to hide such anomalies. If the student
Creation date	suggests it was written on a friend's computer, or that it is a final 'fresh' version, they should be able to provide
Editing time	drafts and other evidence. The software used to create the document may also be evident – a foreign version of
Version number	'Word' software for example, may be a cause for concern.
Properties blank/ wiped	
Not appropriate to discipline	The writing and content may be at odds with language typical in the assignment/discipline, because sometimes
area	academic cheating service writers provide assignments on multiple academic disciplines and cite irrelevant or
	peripherally relevant sources from any number of disciplines.
Quality different to or above	A mismatch between the assignment quality (language use, content knowledge, formatting and style) and the
expectations	student's previous work (e.g. assignments, exams, online and in-class work) may indicate the work is not that of the
	same author.
Language use and ability	A mismatch between the language use in the assignment and the student's language use (e.g. in class, in
	interpersonal interactions, online, in previous assignments, exams). In particular, high quality writing from people
	with low standards of spoken language is a red flag.
Unreadable language,	Online 'article spinners', translation and/or paraphrasing tools can automatically transform any text into 'original'
including jargon-filled	writing that bypasses text-matching software. This writing sounds excessively verbose/complicated, makes little
sentences and misuse of	sense, and misuses terms and everyday words. This process may be used by students or ghost-writers to avoid
words	text-matching detection, but does not demonstrate understanding of the original material.
References in languages that	It is highly unlikely that a student would try to use foreign language references that don't match their own
the student does not speak	language/s.



### Guide to textual signals of potential contract cheating

Textual Signals	Why this may be a clue
Reflections are inappropriate	Reflections on classroom experience or practicums are difficult or impossible for writers who did not attend the class or work integrated learning experience. In addition, reflection on the process of completing the assignment may be useful to assess. Because of this, reflections may be inappropriate or generic if not written by the student themselves
Reference list, but:	Commercial 'bespoke' assignments may be produced quickly by (re)using old information or writing from previous
No in-text citations	jobs. This maximises profit, but leads to low quality work. Moreover, students taking a transactional approach to
<ul> <li>Mismatch with in-text</li> </ul>	learning may only send minimal task information to the cheating service, overlooking important details in the
citations	assignment brief. That is why assignments that are only vaguely relevant to the topic, or using references to odd
<ul> <li>Sources inappropriate/ irrelevant</li> </ul>	sources are classic signs of contract cheating.
<ul> <li>Access dates for internet</li> </ul>	
sources predate	Writers may append reference lists without any in-text citations, or in-text citations may not match the reference
enrolment	list. Access dates for internet sources may predate the student's enrolment in the course. Some of the references
<ul> <li>References are falsified</li> </ul>	may be false (non-existent) or falsified (the cited source does not contain the information claimed).
Does not meet criteria/	
requirements:	
Min/max required     references	Reference may not include theories or literature covered in the unit learning resources, textbook, or lectures that are typically cited by other students for the same assessment.
Required references/	
authors	
Date range of references	Text-matching software may indicate all references are from the same source. Because most references are cited
Referencing style	by others, students' references lists should match to other sources that have used the same citations; however, a
Excludes key content;	'block' match to one paper may indicate the assignment paraphrases that paper.
includes irrelevant content	
Anything else that seems	Trust your instincts as an experienced educator. If something seems unusual or 'off', consult a trusted colleague or
unusual or concerning?	academic integrity decision-maker.



### **Checklist for Investigating Suspected Contract Cheating**

Textual Signals	No Concern	Some Concern	High Concern
Very low text match (0 – 5%)			
High text match (>30%)			
High text match (other student's work)			
Document properties: • Author • Creation date • Editing time • Version number • Properties blank/wiped			
Not appropriate to discipline area			
Quality different to or above expectations			
Language use and ability			
Unreadable language, including jargon-filled sentences and misuse of words			
<ul> <li>Reference list, but:</li> <li>No in-text citations</li> <li>Mismatch with in-text citations</li> <li>Sources inappropriate/irrelevant</li> <li>Access dates for internet sources predate enrolment</li> <li>References are falsified</li> <li>Does not meet criteria/requirements:</li> <li>Min/max required references</li> </ul>			
<ul> <li>Required references/authors</li> <li>Date range of references</li> <li>Referencing style</li> <li>Excludes key content; includes irrelevant content</li> </ul>			
References in languages that the student does not speak			
Reflections are done badly			

Adapted from the TEQSA <u>Substantiating contract cheating</u>: A guide for <u>Investigators</u> document.

